



ESF Pathways Programme

Community-based employment support in Sheffield

April 2022 - November 2023



- ❖ Ambition (Youth)
- ❖ Ambition (Adult)
- ❖ Pathways to Success



Ambition & Pathways to Success are part-funded by the European Social Fund



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Opportunity Sheffield is the employment and skills service in Sheffield City Council.



We create job opportunities and break down barriers to employment, particularly for those furthest from the labour market.

We also help businesses grow and develop a skilled, adaptable workforce, enabling them to thrive and support the growth of the local economy.

Who we support

Our employment and skills programmes are designed to help:

- People facing barriers to employment, who want to find a job or access training but don't know how
- local employers - we offer expert assistance to Sheffield employers, by providing specialist help to access, nurture and retain skilled employees
- developers / contractors - organisations seeking to invest in development projects in Sheffield and create employment opportunities for local people.



ESF Pathways Programme - Background

In 2018, Sheffield City Council - on behalf of the South Yorkshire Local Authorities - was successful in two bids for European Social Fund (ESF) funded projects: **Pathways to Success** and **Ambition** (Youth and Adult) programmes.

These are needs-led employment programmes for unemployed and economically inactive adults with multiple, significant and often complex barriers to employment. Together, Pathways to Success and Ambition comprise Opportunity Sheffield's ESF Pathways employment support programme.

The aim of ESF Pathways is to engage individuals who are at a distance to the labour market and in need of additional support, then help them overcome obstacles to the labour market to access work or substantial education/training.

To this end, Opportunity Sheffield has commissioned a wide range of community partners to offer employment support keyworker services and wraparound support across the city.

In 2021, the Department for Work and Pensions extended the ESF Pathways Programme until the conclusion of the ESF funding regime in December 2023.

Eligibility for the programmes is as follows:

- Unemployed or Economically Inactive
- Resident of Sheffield
- Aged 18+ for Priority 1.4 (Adult), or 15-18 for Priority 1.2 (Youth)
- Legally entitled to live and work in the UK



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Option 1: Direct Referral

In some cases, referring a participant can be done without triage, for instance where an individual has a particular set of circumstances, barriers or needs which position them as a referral for a targeted or specialist contract (e.g. Ex-offender, Homeless, Mental Health).

In these circumstances, you may be able to determine the most appropriate referral destination using the directory in this booklet.

This enables you to contact the provider directly. Each provider has their own preferred process and format for receiving referrals – you will be advised upon contact.

Contact a provider for a discussion about the suitability of the referral and follow instructions for sharing contact information with the provider.



Option 2: Triage

If you are not sure which delivery partner to refer to, we advise contacting Opportunity Sheffield's employment support team, which is responsible for the design, commissioning and monitoring of ESF Pathways in Sheffield.

We are well-placed to consider referrals and direct them to the delivery partner best-equipped to offer support in the circumstances. To refer for triage, please follow the process outlined below:



Contact opportunity@sheffield.gov.uk to make us aware of the individual you wish to refer. For an informal discussion, call 0114 2296 168.

1

We will send you a referral form. Complete this form to document the circumstances of the referral and return to opportunity@sheffield.gov.uk

2

We will consider the referral and select the provider best-suited to working with the individual, based on the information we have available

3

Referral details will be securely shared with the selected delivery partner. An advisor will establish contact with the individual or their parent / guardian.

4



Ambition (Youth)

April 2022 - December 2023

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Why we commission support for NEETs

Young people face many challenges accessing the labour market, including a lack of qualifications and work experience, under-developed employability skills and a shortage of confidence.

Our 2022-23 Ambition (Youth) contract is designed to support 15-18-year-olds who are not in employment, education or training (NEET).

The programme is delivered by Sheffield City Council's Youth Service, which has successful partnership links with local schools, the Pupil Referral Unit, colleges and post-16 training providers, South Yorkshire Police, housing associations and a range of other stakeholders.

Ambition (Youth) adopts a strengths-based approach through 1:1 keyworking and delivery of youth-focused targeted interventions.

This is complemented by peer support activity, access to wraparound services (such as debt support, therapy and interview clothing) and enrichment options including the Duke of Edinburgh Award Scheme.





Programme Features & Delivery Partner: Ambition (Youth)



Ambition (Youth) provides targeted unemployment support to Unemployed and Economically Inactive 15-18-year-olds under European Social Fund Priority 1.2.

The 2022-23 Ambition (Youth) Programme is delivered by Sheffield City Council's Youth Services directorate.

Sheffield City Council - Youth Services

The service supports 15-to-18-year-olds who are NEET, or at risk or becoming NEET.

E: john.moloughney@sheffield.gov.uk

T: 0114 2057450

A: East Community Youth Team, 39/40 Alison Business Centre, S2 1AS

In addition to core keyworker activity, young people can access debt support, interview clothing and solution-based brief therapy wraparound provision.



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Ambition support helps T re-engage with education

T was referred for support by his school during Year 11, having been identified as being at significant risk of not progressing into employment, education, or training. Following extended periods of truancy owing to demotivation, he was attending on a part-time timetable and working mainly in a smaller inclusion base within school.

At an initial meeting to provide information, careers advice and guidance, T agreed to join the Ambition (Youth) programme and engage with a dedicated keyworker. Shortly after this meeting in early 2020, schools moved to remote learning due to the first coronavirus pandemic lockdown. T found it very difficult to work remotely, so was given IT training and ongoing support to use his laptop, alongside regular telephone support and encouragement.

T found a college course he was interested in and, following a phone interview, was offered a place. This provided extra impetus to start catching up on missed studies. T's renewed focus was rewarded when he secured the grades he needed to take up the place.

T was supported to ensure he had all the required information for enrolment and was helped to apply for a bus pass. His adviser accompanied him on registration day and discussed support needs and timetabling requirements with his tutor. This has helped T settle in well onto his course and, despite the initial challenges, remain active in the education system.



M gets back on track after missing Year 11 during Covid lockdown

M was attending a mainstream secondary school prior to the Covid pandemic and doing well, achieving a level 2 qualification in Performing Arts in Year 10. However, things changed during the pandemic. M did not complete any study working from home during the initial lockdown and failed to return to school in September 2021.

With her Mum shielding from Covid, M was very wary of leaving the home, which presented additional barrier to continuing in mainstream education. She was put in contact with the Ambition (Youth) Programme, with a view to re-engaging through a Sheffield City Council keyworker. M expressed a sense of loss about the opportunities she felt she had missed but did not want to look back. She agreed to explore alternative options to returning to school.

There were various barriers for M, including completing applications, evidencing ability and qualifications, plus the enrolment process for further education. These were exacerbated by the lack of access to pastoral support. M needed regular reassurance and advocacy in communication with support services, with these needs amplified by the fact she was now outside the formal education system.

After submitting applications for further education, M was eventually offered a post-16 place on a Level 1 Childcare and Education course. She has now started college and has been attending, while receiving continued support from her Ambition (Youth) adviser who will remain allocated to her for the remainder of her learning.

Ambition (Adult)

April 2022 - December 2023

Part-funded by the European Social Fund



Why we commission targeted activity

Homeless, Ex-offenders, Refugees & Asylum Seekers, Parents and/or Carers returning to the workplace

Participants supported on our Ambition 2022-23 employment support programme face some of the most challenging barriers to labour market entry.

This might be due to background, personal characteristics or present circumstances. Perhaps they have never worked, have given up on finding or job, or simply assumed employment, education or training isn't accessible to them.

Ambition aims to challenge such perceptions among ex-offenders, homeless people, refugees /asylum seekers, and parents and/or carers and help plot a course to employment, education or training.

Our Ambition keyworkers have capacity to deliver 1:1 targeted support and advocacy for those who have multiple and/or complex barriers to employment. This might involve an extended and/or intensive engagement.



Programme Features: Ambition (Adult)

Ambition (Adult) provides targeted unemployment support to Unemployed and Economically Inactive Adults under European Social Fund Priority 1.4, specifically those with multiple and/or complex barriers to labour market entry.

The 2022-23 Pathways to Success Programme has the following features:

Targeted Keyworker contracts

Specialist keyworker provision for the following cohorts:

- Refugees and Asylum Seekers with Right to Work
- Ex-offenders
- Homeless people and those with a history of homelessness
- Parents and / or Carers seeking to enter or return to the workplace

Ambition offers debt support, interview clothing and solution-based brief therapy wraparound provision.



Ambition (Adult) is part-funded by the European Social Fund



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Delivery Partners: Ambition (Adult)

Depaul

Depaul provides targeted employment support for people who have experienced homelessness or are currently lacking permanent accommodation.

E: Frank.Groves@depaulcharity.org.uk T: 0114 278 7152



Manor & Castle Development Trust – Ex-offenders

MCDT provides targeted employment support for residents who have a history of offending and are aiming to enter or return to the labour market.

E: JaneCartwright@manorandcastle.org.uk T: 0114 265 5145



Voluntary Action Sheffield – Refugees & Asylum Seekers

Voluntary Action Sheffield's New Beginnings team supports job-seeking Refugees and Asylum Seekers who have the right to live and work in the UK.

E: Y.Hamid@vas.org.uk / E.Parker@vas.org.uk T: 0114 253 6600



Zest – Parents and / or Carers

Zest provides targeted employment support for parents and/or carers who are looking to enter or return to the workplace.

E: lynsey.golland@zestcommunity.co.uk T: 0114 270 2042



Returning citizen D finds a supportive employer

D had been in prison for a major offence and this followed him around. He was in and out of work because whenever the employer found out, they let him go. Nonetheless, D was motivated to find sustainable employment and improve his life. He was already volunteering at a local foodbank when he enrolled on Manor & Castle's ex-offender employment support programme.

Initially D found job search difficult due to a lack of IT skills, but working with his keyworker, he started identifying potential opportunities. D needed to study for his CSCS Card to work in construction and asked to be referred to Opportunity Sheffield's Sector Routeways Programme to undertake initial training.

When the work trial element of the training course arrived, Manor & Castle helped D speak to an employer regarding his past, and his desire to work hard and move on in life. On this occasion, the employer welcomed D's honesty. He also impressed with his work ethic, so much so that he was offered a paid role with a scaffolding company.

D received additional support from Manor & Castle's advocacy team regarding his housing and benefits and this, along with the opportunity to work, contributed to him feeling much more positive about his future



Ricky: From the streets, to the workplace, to a new home

When Ricky was referred to Depaul South Yorkshire, he was street homeless and reliant on Nightstop's emergency accommodation. He had moved to the UK from Ethiopia and despite being a British citizen, failed the Habitual Residency Test. With no recourse to public funds, Ricky had no income nor access to housing until he found work.

Ricky spent long periods working with his Depaul keyworker for employability training, along with refreshments taking account of his dietary needs and periods of fasting. Support included creating a CV, job search and application support; a lack of UK references presenting an additional barrier.

Eventually, Ricky secured a work trial, ahead of which Depaul provided the basic toiletries of toothbrush and paste, hair brush, shampoo and shower gel to help him with presentation. The trial was a success and Ricky secured a job as a Kitchen Porter at the Showroom Cinema. With a wage coming in, he was finally able to apply for and access supported accommodation.

Once in work, Ricky received continued support, with Depaul helping him enrol for an online GCSE English course to improve his career prospects.



"Depaul's team has the knowledge to support different situations and the connections to help anyone. They showed me how to make a big step into work and get the education I need to pursue my dreams." - Ricky

Full-time parent Victoria signs up for IT training alongside work experience

Mum-of-two Victoria came to Zest lacking confidence, not just in her own skills, but in her ability to find employment. Having never worked before she had no CV or work experience to fall back on, and really didn't know where to start in terms of job search. Victoria was initially nervous to engage with her keyworker but was soon working to develop employability skills.

This included writing her first CV, in part drawing on some of the soft skills she had gained in childcare. Victoria also needed experience of the workplace and an employer reference to draw upon – the solution was to start a voluntary placement on the reception at Zest.

One of the areas Victoria was eager to improve in was IT, with a view to preparing for future job applications. To this end, Victoria has enrolled on a Digital Skills course with Sheffield City Council's Family, Adult and Community Education Service. She is continuing to volunteer while working towards her qualification and looking forwards to what comes next.

“As a full-time parent who hadn't worked before, I wasn't sure what to do - finding employment seemed quite daunting. But I have had so much support in such a short time. I would recommend Zest to anyone.”
- Victoria



Fresh hope for Tetiana after fleeing the war in Ukraine

Tetiana arrived in the UK from Ukraine following the outbreak of war in spring 2022. Initially she engaged with the SPRING project, which helps refugees settle into Sheffield communities, before being referred to Voluntary Action Sheffield's New Beginnings project on Ambition to seek the paid employment she needed to support herself in Sheffield.

Language skills were not a barrier for Tetiana, who speaks excellent English. The key task for her VAS keyworker was to rebuild her confidence, provide information, advice and guidance on the UK jobs market and support Tetiana with tailoring her CV to the types of roles available.

Tetiana had worked in an administration role in Ukraine and eager keen to look for similar employment in Sheffield. After a series of interviews came an went, an internal opportunity came up within the New Beginnings team. Tetiana worked on an application and undertook mock interviews to prepare for the opportunity.

Tetiana was successful, outperforming other strong candidates at interview. She is now working as part of a team which helps other refugees and asylum seekers like her find their first job in Sheffield.

“When I came to VAS, I didn't believe in myself. I wasn't looking for any jobs, because I didn't realise that I could get the same work as in Ukraine. VAS helped me not only with job, but also with believing in myself. I'm happy to be a part of this amazing team.” - Tetiana



The logo for Voluntary Action Sheffield (VAS), featuring the letters "vas" in a bold, lowercase, sans-serif font. The letters are white and set against a dark purple rectangular background.



Pathways to Success

April 2022 - December 2023

Part-funded by the European Social Fund





Programme Features

Pathways to Success provides unemployment support to Unemployed and Economically Inactive Adults under European Social Fund Priority 1.4, specifically those with multiple and/or complex barriers to labour market entry, including health conditions. The 2022-23 programme has the following features:

- **Specialist Health projects**

Keyworker provision for people with mental health issues, physical disabilities, learning difficulties & disabilities and Autism Spectrum Disorder.

- **Targeted Core projects**

Keyworker provision targeted at 18-24s, Black and Minority Ethnic groups, participants with Non-Acute Health Conditions and Economically Inactive status.

- **Universal projects**

Keyworker provision providing general to any individual who meets the ESF eligibility criteria and has a discernible barrier to the labour market.

- **Wraparound**

Pathways to Success offers debt support, interview clothing and solution-based brief therapy wraparound provision.

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Why we commission Specialist Health activity

Autism Spectrum Disorder, Mental Health, Learning Difficulty & Disability

All too often, people with poor physical and/or mental health, or a learning difficulty or disability, lack the confidence to even look for work, having suffered negative experiences in the past.

Pathways to Success Specialist Health aims to provide real solutions to this issue, by offering intensive and targeted support to participants who are currently at a distance from the labour market.

Our specialist health keyworkers understand the range of issues facing people with health barriers and can deliver a range of appropriate interventions.

They can offer advise employers on Access to Work and reasonable adjustments such as assistive technology or support from a job coach, helping to broker employment opportunities.

The aim is to help participants think about what they can do, rather than what they can't, and give them the tools and knowledge to start applying for roles with genuine optimism.



Delivery Partners: Specialist Health

Autism Centre for Supported Employment

AC4SE provides support and advice for Sheffield residents with ASD, arranging supported employment placements with job coach supervision.

E: autism.centre@yahoo.co.uk T: 07399 122 268 / 07399 122 305



Autism Plus – Autism Spectrum Disorder

AC4SE offers keyworker support for Sheffield residents who are seeking independent employment, education or training.

E: suzanne.eusman@autismplus.co.uk



Big Ambitions CIC – Mental Health

Big Ambitions provides specialist support for participants with mental health barriers and provides an employer champion service to broker job opportunities for registered participants.

E: enquiries@bigambitions.org.uk T: 0114 276 0039



Yes2Ventures – Learning Difficulty & Disability

Yes2Ventures provides specialist support for Sheffield residents with learning difficulties and disabilities.

E: mark.powell@yes2ventures.org.uk



Rebuilding confidence and regaining hope: William's story

When Sheffield's John Lewis store closed, Owen lost a supported employment role he had held for 13 years. This was a real setback given the progress Owen had made in his job, going from assisting in the staff canteen to hosting customers in the store's public café.

Owen was naturally upset by the turn of events but resolved to remain positive and seek a new opportunity. With this in mind, his AC4SE job coach helped him prepare for the future by creating a new CV and searching the jobs market. And before long, the perfect vacancy came up, assisting at Pets at Home. Animal-lover Owen gained an interview, worked hard on his preparation and was ultimately offered the job!

With ongoing in-work support from AC4SE, Owen has been swiftly progressing, gaining confidence, taking on new responsibilities and gradually moving towards a front-of-house, shop floor role. He is really enjoying looking after the animals, working with colleagues and is even responding well to working to targets, something he thought he would never be able to do.

"I love that I get to work with both people and animals. I love helping people, giving them the information they need to look after their pets and caring and looking after the animals." - Owen



Mental health support helps Randy conquer his fears

Having graduated from university in 2012, Randy spent many years unsuccessfully trying to find a job. As someone with high functioning Asperger's Syndrome, Dissociative Identity Disorder and Gender Dysphoria, he found various aspects of his life challenging, including job search. His mental health suffered as a result.

A referral to Big Ambitions' employment service was the catalyst for change. Working enthusiastically with his keyworker, Randy set about gaining a better understanding his mind, self, and the workplace, and trying to find his place in the world. From there, he started targeting appropriate job roles.

With an enhanced understanding of his mental health and gender dysphoria, Randy gained the confidence to talk about his life and the things he finds difficult, which enabled him to have open and frank conversations with potential employers.

Following a 16-week placement in a retail outlet, Randy successfully interviewed for a cleaning role at Marks & Spencer. He continued to receive support from his keyworker while he settled into the job.

"I felt like Big Ambitions really listened and understood what was going on inside my mind. I have not faced any prejudice - I would like to thank the team for their support and understanding." - Randy



Why we commission Targeted Core activity

18-24s, BAME, Non-Acute Health Conditions, Economically Inactive

Through our experience of delivering community based employment support projects in Sheffield, we have identified higher-need groups who are in particular need of targeted employment support.

A Targeted Core keyworker might be a youth specialist drawing on particular expertise supporting with NEETs and young people exiting compulsory education.

Or perhaps a work coach with community language skills, an ability to act as interpreter and empathise with people who have cultural barriers to employment, education or training.

Our Targeted Core Programme provides scope for focused, intensive engagements, which provide the interventions particular disadvantaged groups need to maximise their chances of accessing the labour market.



Delivery Partners: Targeted Core

Burngreave Works - BAME

Burngreave Works provides targeted support for BAME residents from its base in Sorby House, Burngreave, with outreach in Tinsley.

E: tammypiercey@burngreaveworks.org.uk T: 0114 213 2307



Firvale Community Hub - BAME

Firvale Community Hub provides targeted support for BAME residents from its base in Firvale, in north Sheffield.

E: info@firvalecommunityhub.org.uk T: 0114 261 9130



SOAR - BAME

SOAR provides targeted support for BAME residents from its sites as Firth Park and Parsons Cross, with outreach in High Green.

E: employment@soarcommunity.org.uk T: 0114 244 0401



The Employers Forum - BAME

The Employers Forum provides targeted support for BAME residents from the Shipshape building in Sharrow.

E: raz@theemployersforum.org.uk T: 07980 866 387



Big Ambitions CIC – Non-Acute Health

Big Ambitions, located on Brammall Lane, provides keyworker support for residents with non-acute health conditions.



E: enquiries@bigambitions.org.uk T: 0114 276 0039

Manor & Castle Development Trust – Non-Acute Health

MCDT, located at Manor precinct, provides keyworker support for residents with non-acute health conditions.



E: JaneCartwright@manorandcastle.org.uk T: 0114 265 5145

Yes2Ventures – Non-Acute Health

Based at Snig Hill and Percy Street, Yes2Ventures provides targeted support for residents with non-acute health conditions.



E: info@firvalecommunityhub.org.uk T: 0114 261 9130

Sharrow Community Forum – Economically Inactive

Sharrow Community Forum provides targeted keyworker support for residents who are looking for work but are not registered for benefits.



E: reception@sharrowcf.org.uk T: 0114 250 8384

Sheffield Futures – 18-24

Sheffield Futures, based in Star House, provides targeted keyworker support for 18-24s who are NEET.



E: enquiries@sheffieldfutures.org.uk T: 0114 201 2800



Shakila goes from Carer to Card Factory

Shakila, 48, had been out of the job market for some time owing to health problems, a lack of confidence and the fact she is a registered carer with limited availability for work. Still, she was determined not to let these barriers stand in the way of getting a job. Shakila was eager to try something new and expressed a particular interest in working in retail.

Having registered on SOAR's BAME contract, Shakila came to appreciate that a lack of professional experience need not hold her back. Her varied life experience, including her caring responsibilities, had presented many transferrable skills considered valuable in a retail and customer service environment.

Working with SOAR's employment coaches over a period of six months, Shakila used her new CV and improved confidence to apply for a volunteering position at St. Luke's Hospice. On the back of this, she was successful in an application for a shop assistant's role at Card Factory.

"The employment coaches at SOAR have helped me to massively build my confidence in job searching applications and interviews. Thanks to their advice, I feel confident in my abilities and able to talk about my achievements and skills."

- Shakila



Patience rewarded for her courage with a double job offer

After several weeks of looking in at the Manor & Castle office, Patience finally plucked up the courage to call in and ask if she could receive some support. A lone parent with childcare responsibilities, she wanted help finding a job she could fit around working hours. But first, she needed to rebuild her confidence following a lengthy period out of work and the end of a difficult relationship. At the point of her enrolment, Patience was suffering from low self-esteem and poor mental health.

Patience spent some months engaging with her Manor & Castle's keyworker, working through employment support interventions at a gentle pace to start rebuilding her confidence. She enrolled on a Maths course with local training provider MaTReC to improve her numeracy skills. Meanwhile, she was loaned a tablet computer by Manor & Castle to complete her training and allow her to start looking for jobs online.

Soon it was time to help Patience with her CV, provide support with some job applications and undertake mock interviews. She had previously experienced some success in a sales environment and was eager to test her skills in a customer service or retail role. It didn't take long for her to get an opportunity. Patience attended interviews for part-time roles at Waitrose and The Range and was delighted to be offered both positions!



Deafness won't stop Zito getting back into work

Zito had enjoyed a first career in Materials Science academia, but felt rather lost after leaving the research profession and finding himself out of employment. He was eager to return to the workplace, but physical health barriers provided an additional complication.

When Zito was four years old, he suffered from sensorineural hearing loss; he has been completely deaf since 1998. Not only has this limited the jobs available to him, but also impacted his social interactions, particularly during the Covid pandemic when the practice of wearing face masks made it impossible to lip-read.

Zito first came into contact with Yes2Ventures at a local jobs fair and soon enough he had enrolled and engaged on Pathways to Success. His aim was to find a new and different role, one where he could use his strengths and not be impeded by his lack of hearing.

Supported by his keyworker, Zito updated his CV, explored the labour market, and started to apply for roles. Before long, Zito had been invited to interview for an admin role within the Sheffield Teaching Hospitals NHS Foundation Trust. This went very well and he was offered the job, with adjustments in place to accommodate his deafness and help him integrate into the team.



Reem gets help finding her first paid employment in the UK

Reem worked in a as hospital theatre assistant in Dubai prior to moving to the UK but had found herself out of work since 2017. She came to Burngreave Works seeking help finding a job, but also with her immigration status as as she wished to apply for indefinite leave to remain.

Having put Reem in touch with a solicitor who was able to make her case for staying in the UK, her Burngreave Works adviser spent time supporting with CV writing, job search and application forms. Reem had previously been volunteering in Darnall but was now looking to secure gaining a part-time job with a wage.

An interview was arranged at Lynx Recruitment for a Passenger Assistant position. Reem undertook a mock interview with her adviser to try and calm her nerves, having not experienced an interview in the UK. She got the job and is delighted to have found a job which allows her to help children with disabilities on their journey to and from school.

“My adviser was a blessing; she helped me find a good job which I never dreamed I would have got. She took the time to help me find work but also other things, like my indefinite to remain. My life is beautiful now.” - Reem



Why we commission Universal support

Non-targeted employment support provision

Universal support is not targeted at any specific cohort – providers may offer general / holistic support to participants who have any identifiable barrier, or barriers to employment.

Not only does this offer greater flexibility to jobseekers and delivery partners, it helps ensure the continuity of community-based keyworker outside of national welfare to work programmes.

We do not want to duplicate other DWP-commissioned activity, such as Restart and JETS, but recognise that not everyone can access this type of provision.

Unlike provision accessible through Jobcentre Plus, our Ambition and Pathways to Success projects are open to people who are economically inactive and not claiming benefits. This helps ensure support exists to support some of the most marginalised and deprived communities and individuals in the city.



Delivery Partners: Universal

Burngreave Works

Burngreave Works provides Universal support from its base in Sorby House, Burngreave, with outreach in Tinsley.

E: tammypiercey@burngreaveworks.org.uk T: 0114 21 32 307



SOAR

SOAR provides Universal support from its sites as Firth Park and Parsons Cross, with outreach in High Green.

E: employment@soarcommunity.org.uk T: 0114 2440401



The Employers Forum

The Employers Forum provides Universal keyworker support from the Shipshape building in Sharrow.

E: raz@theemployersforum.org.uk T: 07980866387



Zest

Zest provides specialist support for Sheffield residents from the Zest Centre in Upperthorpe.

E: lynsey.golland@zestcommunity.co.uk T: 0114 270 2042





Wraparound Support

April 2022 - December 2023

Part-funded by the European Social Fund



Why we commission wraparound provision

In some circumstances, participants may have barriers to the workplace that required additional specialist interventions, not readily deliverable by the keyworker they are working with.

This might be due to the professional expertise or specialist knowledge required, or perhaps particular access to equipment and facilities.

In 2022-23, participants can be referred to a solution-based brief therapy course (Green Tree Therapy), receive interview clothing and a grooming session (The Suit Works), and take advantage of debt support advocacy (Citizens Advice Bureau).

These specialist support interventions are delivered in tandem with keyworker activity on the Ambition (Youth), Ambition (Adult) and Pathways to Success projects.



Programme Features & Delivery

Partners: Wraparound

In some instances, a keyworker may identify one or more barriers in a participant which require a third-party intervention from a specialist provider. To this end, Opportunity Sheffield has commissioned debt support, interview clothing and solution-based brief therapy services.

All participants enrolled on Ambition or Pathways to Success can access the following wraparound services while they are on-programme:

Citizens Advice Bureau - Debt Support

Ambition participants can be referred to Citizens Advice Sheffield for one-to-one debt support advice to help organise their finances and help alleviate money-related barriers to employment.

The Suit Works - Interview Clothing

Ambition participants who do not have appropriate clothing for interview can be referred to The Suit Works for a free consultation, including a styling session and provision of suitable attire.

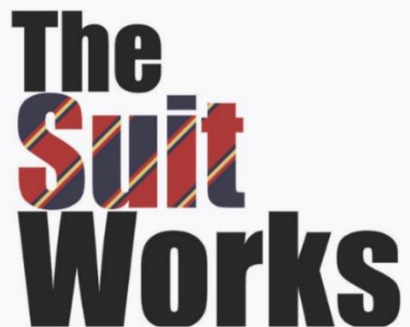
Green Tree Therapy - Solution-focused Brief Therapy

Green Tree Therapy offers employment-focused brief therapy sessions to help participants adopt a positive mindset for their job search.

Referrals to the above provision must be made via the Ambition and Pathways to Success management information system.



The logo for Citizens Advice Sheffield, featuring a blue speech bubble with the words "citizens advice" in white lowercase letters, and the word "Sheffield" in blue uppercase letters to its right.



The logo for The Suit Works, featuring the words "The Suit Works" in a bold, sans-serif font. The word "Suit" is stylized with diagonal red and blue stripes.



Provider Directory

December 2022 – April 2023



Autism Centre for Supported Employment



Pathways to Success: Autism Supported Employment

E: autism.centre@yahoo.co.uk

T: 07399 122 268 / 07399 122 305

A: Autism Centre for Supported Employment, 22 Paradise Square, Sheffield, S1 2DE

Burngreave Works



Pathways to Success: BAME, Universal

E: tammypiercey@burngreaveworks.org.uk

T: 0114 21 32 307

A: Sorby House, 42 Spital Hill, Sheffield, S4 7LG

Autism Plus



Pathways to Success: Autism Spectrum Disorder

E: suzanne.eusman@autismplus.co.uk

T: 0114 384 0284

A: The Exchange Brewery, 2 Bridge St, Sheffield, S3 8NS

Citizens Advice Bureau



Ambition (Youth): Debt Support Ambition (Adult): Debt Support

Pathways to Success: Debt Support

E: joanne.abdulla@citizensadvicesheffield.org.uk

T: 07794 507 116

A: The Circle, 33 Rockingham Lane, Sheffield, S1 4FW

Big Ambitions CIC



Pathways to Success: Mental Health, Non-Acute Health Conditions, Employer Champion

E: enquiries@bigambitions.org.uk

T: 0114 276 0039

A: Blades Business Hub, John St, Highfield, Sheffield S2 4QX

Depaul



Ambition (Adult): Homelessness

E: Frank.Groves@depaulcharity.org.uk

T: 0114 278 7152

A: Cumberland House, 176 Eyre St, Sheffield, S1 4QZ

Firvale Community Hub - BAME

Pathways to Success: BAME

E: info@firvalecommunityhub.org.uk

T: 0114 261 9130

A: 127 Page Hall Rd, Sheffield, S4 8GU



Sharrow Community Forum

Pathways to Success: Economically Inactive

E: reception@sharrowcf.org.uk

T: 0114 250 8384

A: Old Junior School, South View Road, Sheffield, S7 1DB



Green Tree Therapy

Ambition (Youth), Ambition (Adult): Pathways to Success:
Solution-based Brief Therapy

E: info@firvalecommunityhub.org.uk

T: 0114 261 9130

A: 10 Eastwood Dr, Littleover, Derby, DE23 6BN



Sheffield City Council Youth Services

Ambition (Youth): 15-18s

E: john.moloughney@sheffield.gov.uk

T: 0114 2057450

A: East Community Youth Team, 39/40 Alison Business Centre, S2 1AS



Manor & Castle Development Trust

Ambition (Adult): Ex-offender

Pathways to Success: Non-Acute Health Conditions

E: JaneCartwright@manorandcastle.org.uk

T: 0114 265 5145

A: Community Space, Manor Park Centre, Sheffield, S2 1WE



Sheffield Futures

Pathways to Success: 18-24s

E: enquiries@sheffieldfutures.org.uk

T: 0114 201 2800

A: Star House, 43 Division Street, Sheffield, S1 4GE





SOAR

Pathways to Success: BAME, Universal

E: employment@soarcommunity.org.uk

T: 0114 2440401

A: 19 Bellhouse Rd, Firth Park, Sheffield, S5 6HJ



Voluntary Action Sheffield

Ambition (Adult): Refugees & Asylum Seekers

E: Y.Hamid@vas.org.uk / E.Parker@vas.org.uk

T: 0114 253 6600

A: The Circle, 33 Rockingham Lane, Sheffield, S1 4FW



The Employers Forum

Pathways to Success: BAME, Universal

E: raz@theemployersforum.org.uk

T: 07980866387

A: Shipshape Health And Wellbeing Centre, The Stables, Sharrow Lane, Sheffield, S11 8AE



Yes2Ventures

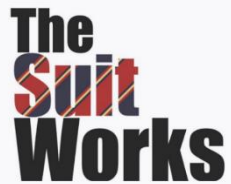
Pathways to Success: Learning Difficulty & Disability, Non-Acute Health Conditions

E: mark.powell@yes2ventures.org.uk

T: 0114 438 1410

A: Unit 2A, Neepsend House, 1 Percy Street Sheffield S3 8BT

A: The Social, 24 Snig Hill, S3 8NB



The Suit Works

Ambition (Adult), Ambition (Youth), Pathways to Success: Interview Clothing

E: info@thesuitworks.co.uk T: 07468 464 776

A: Star House, 43 Division Street, Sheffield, S1 4GE



Zest

Ambition (Adult): Parents and/or Carers; Pathways to Success: Universal

E: lynsey.golland@zestcommunity.co.uk

T: 0114 270 2042

A: 18 Upperthorpe, Sheffield, S6 3NA

Contact us:



Email: opportunity@sheffield.gov.uk

Tel: 0114 2296 168

Web: www.sheffield.gov.uk/opportunitysheffield



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